



Furniture Donation Guidelines

It is our intention to bless people in need with items that represent a fresh new beginning. Items must be immediately usable as we cannot repair or refinish donations.

1. General condition & Size Requirements

All donated items **MUST** be clean, operable, and in good working order at the time of drop-off or pick up.

Items We Decline Based on Condition:

- Items that are worn, torn, faded, cat-scratched, soiled, gouged, broken, or need to be refinished, re-stained, or repainted.
- Items with spots, stains, tears, or visible pet hair or odors.
- Items that are missing necessary pieces (e.g., handles, drawers, shelf pegs).

Items We Decline Based on Size:

- Most recipients live in small dwellings, often on 2nd or 3rd floors. We decline large, bulky display furniture large entertainment centers, and other oversized items that are difficult to move and fit in small dwellings.
- For safety reasons, we decline all items with glass tops (dining tables, coffee tables, end tables).

2. Furniture by Category

Beds and Bedding

Category	Items We Can Accept	Items we Decline
Bed Sizes	Twin, Twin XL, Full/Double, and Queen	King size mattresses & frames. Futons, Day Beds, Trundle Beds, Loft Beds, Medical or Electric Operated Beds.
Mattresses Box Springs	Clean Only	Mattresses with visible spots, stains, tears, pet hair/odors, or signs of bugs
Bed Frames	Hollywood-Style metal frames fixed or adjustable (rust free)	Wooden Bed Frames (due to bed bug risks)
Bunk Beds	Only new or like-new metal twin/twin frames. Must include all parts and assembly instructions	Used or Wooden Bunk Beds
Cribs Toddler Beds	Must be cleaned without paint chips, and include all parts and assembly instructions	Older model cribs cribs with chipped paint or teeth marks

Seating (Couches, Chairs, Recliners)

Category	Items We Can Accept	Items we Decline
Couches	Full Size & Love Seats. Must not have spots, stains, tears, or pet hair/odors. This includes under the cushions too.	Sectional Couches. Futons, Hide-a-bed couches. Couches with built-in recliners (too bulky)
Chairs	Upholstered armchairs, rocking chairs, and glider chairs. Must not have spots, stains, tears, or pet hair/odors.	Loungers or Tall Bar Stools (over 28 inches)
Recliners	Must be fully operable.	Power Recliners (unless the back is removable and weight is reasonable upon inspection).
Seat/Back Cushions	Must have firmness. Must not have spots, stains, tears, or pet hair/odors.	Sagging Cushions Leather/vinyl cannot be flaking, peeling, or torn

Tables, Desks, and Storage

Category	Items We Can Accept	Items we Decline
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Kitchen & Dining Tables With or Without Chairs	Preferred Size is 5 feet or less without leaves (larger accepted periodically). Chairs are encouraged but not required.	Glass Top Dining Tables. Tables & Chairs that need to be refinished or repainted. Cushions must be free of spots, stains, & tears.
Barista Sets	Barista Style tables with chairs accepted as a set <u>only</u> .	Chairs/Stools over 28 inches. Any chairs with spots, stains, tears.
Bookshelves	Cannot exceed 4 feet wide or 6 feet high. If adjustable shelves, all shelf pegs must be included.	Bookcases with tacked-on cardboard backs.
Dressers	Drawers must be fully operable and all hardware present. Mirrors must be removable from the dresser.	Drawers that do not operate smoothly, missing handles/knobs, or if it needs to be refinished.
Desks	Cannot exceed 4 feet wide and 36 inches tall	Hutches or desks wider than 4 feet
TV Stands	Small practical size TV Stands/Consoles	Large Entertainment Centers
Office/Desk Chairs	Must have 5-Rollers and fully operable	Cannot have spots, stains, tears, or signs of pet hair/odors.

3. Other Items We Decline

- **Electrical Appliances:** We do not accept any items that require an electrical plug-in. This includes washers, dryers, stoves, refrigerators, heaters, air-conditioners, TVs stereos, and lamps (Lamps are only accepted in rare, weekly exceptions).
- **Large Furniture:** Buffets, China Hutches (only the bottom portion may be used as a dresser), Credenzas, File Cabinets.
- **Recreational/Decorative:** Patio Furniture, Knick-Knacks, Miscellaneous Decorative Fixtures, Exercise Equipment, Musical Instruments.
- **Medical Equipment:** We do not typically accept medical equipment. Please contact **Helping Hands** on SE 13th Street: **Phone:** 503-364-9936 || **Address:** 1755 13th St. SE, Salem, OR 97302

Please remember to clean all donated items thoroughly prior to our arrival, as we often deliver items the same day we receive them.

Thank you for your kindness.

