



RORS FREQUENTLY ASKED QUESTIONS



What areas will RORS deliver to?

RORS only delivers to Salem, Keizer, Jefferson, Dallas, Independence, Falls City, Turner and Monmouth.

RORS does not deliver to Silverton, Woodburn, Aumsville, Stayton, Grand Ronde, Scio or the Santiam Canyon.



Do you provide any other forms of heating fuel?

No, we do not provide pellets, propane, oil, etc. At this time, we can only provide 1/2 cord of wood.



How soon will I receive a delivery?

Since RORS is a volunteer run ministry, the average delivery time is 1–2 weeks following a request. When we call to confirm your information, we will give you an updated timeline based on demand.



How often can I receive a wood delivery?

In order to serve as many people in need, we offer a donation of a 1/2 cord of wood between the months of October 1–January 1. If you need more wood, you can contact us after January 1 for a second delivery. We cannot guarantee a second delivery, as it will be based on wood availability.



Do you deliver wood year round?

No – our delivery season is from October 1–March 31.

